

## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

## Dentists

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## Contact

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## Emergencies

**01249 477001**  
**Away from home helpline:**  
(UK) 0808 169 8117  
(Abroad) +44 1691 887 955



The  
High Street  
Dental Practice



**MEMBERSHIP  
PLAN**

AFFORDABLE HIGH QUALITY DENTAL CARE



The  
High Street  
Dental Practice

## THE HIGH STREET DENTAL PRACTICE MEMBERSHIP PLAN

We have been supplying dental services for the Chippenham area for over 50 years. Our aim has always been to provide high quality treatment and continuity of care, in a relaxed and safe environment, whilst keeping abreast of advances in modern dentistry.

Our Membership Plans ensure registration with your dentist who, supported by our hygiene team, will personally provide your preventive dental care and treatment. This encourages the development of a sound and trusting relationship between our patients and the dental team.

Research has shown that the majority of dental disease is preventable and that regular preventive dentistry will improve oral health and help to reduce the need for more invasive treatments. We are firm believers in this approach and with this in mind, we have joined with DPAS Limited to design a dental plan to promote preventive action, whilst financially rewarding patients committed to our practice and philosophy. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. When you join our plan you can relax in the knowledge that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

### WHO ARE OUR PLANS FOR?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

### HOW DO YOU JOIN OUR PLAN?

Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

This plan has a minimum membership term of 12 months. If you cancel your membership within this period, you will be liable for the outstanding months' payments whether you attend the practice or not. After 12 months, you can cancel your membership by simply giving us one month's notice.

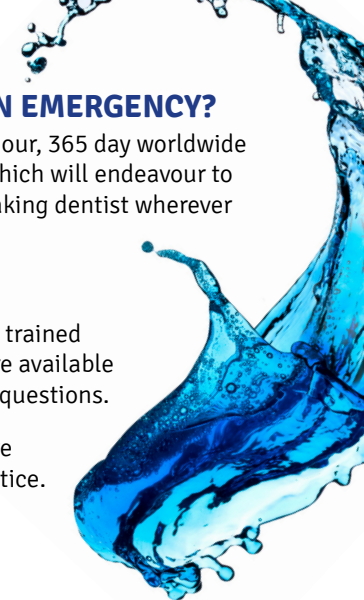
### WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline which will endeavour to help you find an English speaking dentist wherever you are in the world.

### ANY QUESTIONS?

If you have any questions our trained and helpful reception staff are available to assist you and answer any questions.

Terms within this brochure are subject to change without notice.



WHAT DOES OUR ANNUAL MEMBERSHIP PLAN INCLUDE?	Children 0-9 years	Children 10-18 years	Adult Option 1	Adult Option 2	Adult Option 3
Oral health exams per year	2	2	1	2	2
Hygienist visits as clinically necessary	0	1	1	2	4
Small routine x-rays	✓	✓	✓	✓	✓
Discount on routine treatment (exc. Orthodontics, implants, cosmetic treatment)	20%	20%	5%	10%	10%
Oral hygiene and prevention advice	✓	✓	✓	✓	✓
Fluoride treatments	✓	✓	✗	✗	✗
Orthodontics assessments	✗	✓	✗	✗	✗
25% discount on mouthguards	✓	✓	✗	✗	✗
Emergency appointments (excluding treatment fees)	✓	✓	✓	✓	✓
24 hour helpline for dental emergencies home and abroad	✓	✓	✓	✓	✓
Worldwide Dental Emergency Assistance Scheme (see overleaf)	✓	✓	✓	✓	✓
<b>Monthly fee</b>	<b>£6.05</b>	<b>£12.10</b>	<b>£17.02</b>	<b>£33.18</b>	<b>£49.73</b>

The monthly plan cost includes the charges for management and administration payable by you to DPAS. Treatment not covered by this plan can be paid for separately.